

Greetings Vendor Partners,

Winter has come and gone for most of us which means April showers and the start of the Landscaping and Lot-Sweeping season. This past snow season was a busy one and we are very thankful for the work all of our valued Vendor Partners provided. We are in process of closing the snow season out (except for areas with recent snow activity) and getting ready for upcoming start of Spring.



2018 - 2019 Snow Close-Out

Vendor Relations team members are reaching out to our snow Vendor Partners to confirm all of their snow invoices have been processed. If you have any open valid snow invoices, please send them to Invoicing@ferrandinoandson.com for review.

ACH Payment Program



Our ACH Payment Program is up and running! Many of our Vendor Partners have already enrolled to have their payments deposited directly to their accounts. Enrollment is open to all active vendors and there are no fees to sign-up.

You may request enrollment information by contacting us at ACHsupport@ferrandinoandson.com or click on the enrollment link below to start.

[ACH Enrollment](#)

Don't Forget - Enhanced Company Website

Ferrandino & Son, Inc. has an enhanced company website! With this update, VRG has created a section dedicated to our Vendor Partners. You can now see information on submitting your invoice, changing payment terms, FAQs, and much more. Just visit; <http://ferrandinoandson.com/vendors/>

10 MB Size Limit - Invoice Emails

Please remember our system may not accept emails over 10 MB in size. If your submission is over 10 MB, please consider sending your attachments separately to avoid the risk.

Have you moved or created a new company?

If your company has moved addresses or you created a new company resulting in changes to your W9, our compliance department needs to be aware. Please submit all W9 updates to compliancepa@ferrandinoandson.com.

The below link will take you to a W9 that will be sent directly to the compliance department at Ferrandino & Son, Inc.

[New W-9](#)

Verisae Scorecard

The Walgreens Team is excited to announce a Verisae Scorecard for the upcoming season! This scorecard will be sent out weekly to all Walgreens Landscaping, Lot Portering & Snow vendors. It will encompass two scorecards, an individual company report with individual service information, as well as a National ranking to show how each service provider stacks up against each other. Please do not hesitate to contact your Walgreens Account team with questions or to request additional information.



IVR / Mobile App Importance

Make sure you utilize the appropriate IVR/Mobile App in relation to your specific account. Most accounts require them to be used. Benefits of using the IVR/Mobile App :

- Limits phone calls to you
- Facilitates validation for your payment
- Easy way to submit photos
- Service Partners who utilize the IVR/Mobile App become preferred vendors and are given 1st opportunity for new work
- Adds another level of validation for you, our service providers, when escalated issues arise

If you have any questions or have an invoice inquiry, please contact us at VRGsupport@ferrandinoandson.com or at 866-571-4609 ext 2555.